

## HOSPITALITY / TOURISM MANAGEMENT- Career Resource Guide

### Career Options

<b>Catering</b>	Sell establishment's food and arrange banquets. Coordinate and execute events.
<b>Convention/Meeting Planning</b>	Coordinate conventions, consult with organization to plan details, help client choose menu, decorations, etc.
<b>Hotel Management</b>	Manage day-to-day operations in a hotel/motel environment.
<b>Parks and Attraction Management</b>	Manage park operations, safety, and facilities.
<b>Resort Management</b>	Manage resort operations, facilities, staff, and customer service.
<b>Restaurant Management</b>	Manage day-to-day operations of food service: scheduling, ordering, cost control, and customer service.
<b>School/Hospital Food Service</b>	Manage the menu, ordering, and customer service in a hospital or school environment.
<b>Tourism Management</b>	Manage travel-related business.

### Business/Industry Job Titles

Casino Director	Parks Director
Caterer	Property Manager
Convention/Meeting Coordinator	Purchasing Manager
Customer Service Representative	Resort Manager
Facilities Manager	Restaurant Manager
Guest Service Agent	Travel Agent/Planner
Hotel Manager	

### Books and Periodicals of Interest

(Several of these resources may be found at the RMU Library.)

Amusement Business  
Beverage Industry  
Beverage World  
Career Opportunities in the Travel Industry \*  
Careers in Focus: Travel & Hospitality \*  
Casino Journal  
Food Management  
Food Service Management  
Great Opportunities in Casinos and Casino Hotels \*  
Great Opportunities in the Food and Beverage Industry \*  
International Hospitality Management  
International Tourism Reports  
Marketing Management for the Hospitality Industry  
Opportunities in Event Planning Careers \*  
Opportunities in Hotel and Motel Management Careers \*  
Productivity Management in Hospitality and Tourism Airline Business

\* These books are available in the Career Center Library.

### Associations/Societies

American Hotel & Lodging Association *	<a href="http://www.ahla.com">www.ahla.com</a>
Club Managers Association of America *	<a href="http://www.cmaa.org">www.cmaa.org</a>
Hospitality Financial & Technology Professionals **	<a href="http://www.hftp.org">www.hftp.org</a>
Hospitality Sales & Marketing Association International *	<a href="http://www.hsmai.org">www.hsmai.org</a>
Institute of Hospitality *	<a href="http://www.instituteofhospitality.org">www.instituteofhospitality.org</a>
International Association of Conference Centres *	<a href="http://www.iacconline.org">www.iacconline.org</a>
Int'l. Council on Hotel, Restaurant & Institutional Education *	<a href="http://www.chrie.org">www.chrie.org</a>
Meeting Professionals International *	<a href="http://www.mpiweb.org">www.mpiweb.org</a>
Meeting Professionals International- Pittsburgh Chapter *	<a href="http://www.mpipittsburgh.org">www.mpipittsburgh.org</a>
National Restaurant Association	<a href="http://www.restaurant.org">www.restaurant.org</a>
Pennsylvania Restaurant and Lodging Association	<a href="http://www.prla.org">www.prla.org</a>
Preferred Hotels & Resorts	<a href="https://preferredhotelgroup.com/preferred">https://preferredhotelgroup.com/preferred</a>
Professional Convention Management Association (PCMA) *	<a href="http://www.pcma.org">www.pcma.org</a>

\* Contains employment listings

\*\* Contains employment listings for members

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## Career & Employment Websites

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BOnline (Bed and Breakfast Inns)	www.bbonline.com
Cruise Jobs and Cruise Line Employment	http://cruises.about.com/od/cruisejobs
HCareers (Hospitality Careers Online)	www.hcareers.com
Hospitality Net	www.hospitalitynet.org
National Restaurant Association Educational Foundation	www.nraef.org
Occupational Outlook Handbook (OOH) – Search:	http://stats.bls.gov/ooh
- Food Service Managers	
- Lodging Managers	
Resort Jobs.com	www.resortjobs.com
StarChefs	www.starchefs.com
SuccessfulMeetings.com	www.successfulmeetings.com

Note: A helpful list of general job search websites is available on the Internet Tip Sheet at [www.rmu.edu/careercenter](http://www.rmu.edu/careercenter).

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## Selected RMU Academic, Professional & Leadership Organizations

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American Marketing Association	Residence Hall Association
Club Managers Association of America	Society for Human Resource Management
First Year Student Mentors	Society for the Advancement of Management
Hospitality & Tourism Management Association	Sport Management Association
Office of Student Civic Engagement	Student Program Board

The Current Students – Quick Links: Activities & Organizations section of [www.rmu.edu](http://www.rmu.edu) has a complete listing of student organizations.

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## Salary Information

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RMU Salary Survey:	Mean:	Range:
Hospitality & Tourism Management (2015)	\$23,333	\$18,000 - \$27,000
Hospitality & Tourism Management (2014)	\$32,500	\$25,000 - \$40,000

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## Bachelor-Level Internship Organizations

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AAA East Central	Embassy Suites	Levy Restaurants@PNC Park	Pittsburgh Symphony Orchestra
American Cruise Lines	Enterprise Rent-a-Car	Make-A-Wish Foundation	Primanti Brothers
Atria's Restaurant	Gateway Clipper Fleet	Marriott (various locations)	Radisson Hotel
Bob Evans Restaurant	Hampton Inn	Meadows Racetrack & Casino	Red Lobster
Comfort Inn Pgh. Airport	Hershey Entertainment & Resorts	MGM Grand Hotel & Casino	Renaissance Hotel
Concord Hospitality Enterprises	Hilton Hotels	Montour Heights Country Club	Robert Morris University
Convention Center- Pittsburgh	Holiday Inn	Mountaineer Casino	Sheraton Suites
Courtyard by Marriott	Houlihan's Restaurant	Nemacolin Woodlands	Starbucks
Days Inn of Pittsburgh	Hurricane Junior Golf Tour	Northwestern Mutual	T.G.I. Friday's
dELiA*s	Hyatt Regency Pittsburgh	Ohio Valley Hospital	The Meadowlands Racing and Entertainment
Disney	Jackson's Restaurant	Omni William Penn	Wings, Suds & Spuds
Doubletree Hotels	JTB International	Parkhurst Dining	Wooden Angel
Eat'n Park, Corporate Office	Leukemia Society	Pittsburgh Airport Area Chamber of Commerce	Wyndham Hotel Pittsburgh

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## Bachelor-Level Hiring Organizations

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AAA- Travel Agent	Levy Restaurants@ PNC Park- Supervisor
Bear Creek Mountain Resort & Conference Center- Guest Services Agent	Omni William Penn Hotel- Catering Assistant
Broadway Hospitality- Assistant Area Revenue Manager	Panera- Manager
Cambria Suites at Consol Energy Center- Front Desk Agent	Parkhurst Dining Services- Café Supervisor
Chartiers Country Club- Assistant Manager	Pittsburgh Airport Marriott- Assistant Banquet Manager
Cigna Group Insurance- Life Insurance Specialist	Pittsburgh Symphony Orchestra- Events Coordinator
Concord Hospitality Group- Front Desk	PNC Bank- ACCEL Associate
Courtyard by Marriott- Operations Supervisor	Prime Time Pizza- Kitchen Manager
dELiA*s Incorporated- Store Co-sales and Manager	Rivers Casino- Food and Beverage Supervisor
Diamond Run Golf Club- Bar Supervisor/Banquet Manager	Robert Morris University- Event Manager
Eat'n Park Hospitality Group- Assistant Manager	Robert Morris University- Honors Program Assistant
Embassy Suites Hotel Pittsburgh Airport- Banquet Captain	Sheraton Station Square- Front Office Supervisor
Enterprise Holdings- Management Trainee	SpringHill Suites by Marriott- Sales Coordinator
Erie Insurance- Inside Claims Representative	Trends To Traditions- Office Manager/Event Consultant
Hamister Hospitality Group, LLC- Guest Services Manager	United Airlines- Customer Service Agent
Hilton Garden Inn- Training Program Manager/Front Desk Agent	Wendy's- Restaurant Manager
Hyatt Regency- Corporate Management Trainee	White Lodging Services- Sales Manager
	Wyndham Grand Pittsburgh- Food & Beverage Supervisor